



Auto Detective

www.autodetective.com.au

0421 504 096

admin@autodetective.com.au

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Regarding Chrysler 300 MY2012 VIN: 2C3CCAUG9CH314803 ODO: 200,889kms

I encountered this vehicle presenting with a no start condition. Upon installing a battery of appropriate charge state, I attempted to crank the vehicle over but it would not crank. I replaced the battery in the remote only to encounter the same problem. I plugged in my scan tool (Snap On Verus Pro) and extracted no immobiliser fault codes only codes relating to low vehicle battery voltage.

Upon erasing the fault codes the same condition was present so I checked if power was getting to the starter motor solenoid which it was.

I therefore Diagnose the problem as being a faulty starter motor which requires replacing.

The cost of the starter motor is \$580 plus fitting.

Kind Regards,

Kym McGuinness